

## Resident Impact Assessment

### Supply and Installation of New Flat Front Entrance Doorsets to Purpose Built Blocks of Flats

#### Service Area: Capital Programme Delivery

### 1. Intended outcomes of this policy/function

This contract is for the supply and installation of new flat front entrance doorsets to purpose built blocks of flats, in order to ensure that the flat front entrance doorsets are compliant with current fire safety regulatory requirements.

### 2. Resident Profile

The group within Islington which is going to be impacted by this contract are primarily council tenants, council leaseholders and other residents of and visitors to Islington council homes and estates where works are carried out. Below is the known diversity profile for Islington council tenants and leaseholders.

		<b>Borough Profile</b>	<b>Service User Profile</b>
		<b>Total: 206,285</b>	<b>Total: 52,631</b>
<b>Gender</b>	<b>Female</b>	<b>51%</b>	<b>54%</b>
	<b>Male</b>	<b>49%</b>	<b>46%</b>
<b>Age</b>	<b>Under 16</b>	<b>32,825</b>	<b>9,494</b>
	<b>16-24</b>	<b>29,418</b>	<b>6,063</b>
	<b>25-44</b>	<b>87,177</b>	<b>17,631</b>
	<b>45-64</b>	<b>38,669</b>	<b>12,684</b>
	<b>65+</b>	<b>18,036</b>	<b>6,756</b>
<b>Disability</b>	<b>Disabled</b>	<b>16%</b>	<b>35%</b>
	<b>Non-disabled</b>	<b>84%</b>	<b>65%</b>
<b>Sexual orientation</b>	<b>LGBT</b>	<b>No data</b>	<b>N/A</b>
	<b>Heterosexual/straight</b>	<b>No data</b>	<b>N/A</b>
<b>Race</b>	<b>BME</b>	<b>52%</b>	<b>50%</b>
	<b>White</b>	<b>48%</b>	<b>50%</b>

<b>Religion or belief</b>	<b>Christian</b>	<b>40%</b>	<b>42%</b>
	<b>Muslim</b>	<b>10%</b>	<b>16%</b>
	<b>Other</b>	<b>4.5%</b>	<b>3%</b>
	<b>No religion</b>	<b>30%</b>	<b>16%</b>
	<b>Religion not stated</b>	<b>17%</b>	<b>23%</b>

### 3. Equality impacts

It is anticipated that the delivery of this contract will not have any negative impact on any persons within the protected characteristics groups. The delivery of the contract will have a positive impact on all residents including those with protected characteristics as the service is designed to ensure that the Council enhances the protection of residents' flat front entrance doorsets and in doing so enhances the communal area outside the flat which will allow safe passage past it by other residents in the event of a serious fire incident within a purpose built block of flats. These important fire safety works are necessary regardless of residents' employment /financial status. Leaseholders will be consulted and will where applicable be recharged for the cost of these services.

Diversity and equality are considered during the procurement process. Potential service providers were scored on questions during the procurement process, including how they will manage customers with any of the protected characteristics. This will include how they will engage and communicate with residents whilst delivering the works. Specific attention was paid to arrangements they will put in place to ensure they can communicate effectively with residents with any of the protected characteristics. For example, service providers are expected to consider translation services for customers where English is not their first language, BSL translators for deaf and hard of hearing customers, and take time and demonstrate extra care and patience with residents who are elderly or have mobility impairments. The service provider will be expected to ensure dignity and respect for customers in regards to religious beliefs e.g. by using protective covering for footwear within properties.

Service providers must also clearly explain how they will deliver services to ensure the health and safety of all residents and members of the public are protected and any additional health and safety measures they will put in place to ensure individuals with protected characteristics are protected sufficiently. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

The installation of the new flat front entrance doorsets is required to ensure the Council complies with fire safety regulatory requirements and needs to happen irrespective of tenants' employment/financial status.

Consideration was given to enhancing the specification for the front entrance doors from 30 minutes' fire protection (FD30) to sixty minutes (FD60). It was evident, however, that

FD60 doors are significantly heavier than FD30 doors and this would have had an unacceptable negative impact on some older and/or disabled residents in terms of their ability to actually use their front doors.

It is not anticipated that the delivery of this contract will have any negative impact on relations between communities with protected characteristics and the rest of the population in Islington.

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## 4. Safeguarding and Human Rights impacts

All of the service providers appointed by the Capital Programme Delivery Team are required to have DBS checks for all of their staff working on an Islington contract, including any subcontractors they may use and this must be evidenced. It is also checked on a quarterly basis to ensure any service providers staff changes are taken into consideration. Service providers are not allowed to enter a property unless an adult over the age of 18 is present. Service providers are given leaflets and information regarding safeguarding and reporting any safeguarding concerns back to Islington Council. They also have to attend mandatory safeguarding training delivered by Islington Council. These are all contractual requirements irrespective of whether the contractor works internally or externally to residents' properties.

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## 5. Action

No additional actions have been identified.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

<b>Staff member completing this form:</b>	<b>Head of Service or higher:</b>
Signed: Damian Dempsey	Signed: Christine Short
Date: 18/12/2019	Date: 18/12/2019